

INTERNATIONAL SEARCH REPORT

Internat Application No
PCT/GB 03/00010

A. CLASSIFICATION OF SUBJECT MATTER

IPC 7 G07C11/00

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

IPC 7 G07C

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

EPO-Internal, WPI Data, PAJ

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	GB 2 300 509 A (QUEUE MANAGEMENT SYSTEMS LIMIT) 6 November 1996 (1996-11-06)	1-5,8-11
Y	abstract page 1, line 1 -page 7, line 17	6,7
Y	GB 2 260 010 A (NADIMELIA) 31 March 1993 (1993-03-31) abstract page 3, paragraph 1 - paragraph 3 page 7, paragraph 3	6,7
A	EP 0 419 285 A (RADFORD OF BRISTOL LIMITED) 27 March 1991 (1991-03-27) abstract column 3, line 33 - line 51	1,11

☐ Further documents are listed in the continuation of box C.

☒ Patent family members are listed in annex.

* Special categories of cited documents :

"A" document defining the general state of the art which is not considered to be of particular relevance

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"P" document published prior to the international filing date but later than the priority date claimed

"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention

"X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone

"Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art.

"&" document member of the same patent family

Date of the actual completion of the international search

5 September 2003

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15/09/2003

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Patent document cited in search report		Publication date	Patent family member(s)	Publication date
GB 2300509	A	06-11-1996	NONE	
GB 2260010	A	31-03-1993	AU WO	2442592 A 9304447 A1
				16-03-1993 04-03-1993
EP 0419285	A	27-03-1991	GB EP	2236883 A 0419285 A2
				17-04-1991 27-03-1991